AirWatch Installation and Enrollment Step-by-Step for iOS

This guide covers the installation of the AirWatch Mobile Device Management Agent for both all iDevices running iOS. All versions of iOS are supported, even the newest iOS7. Therefore, the steps should be the same.

1. Tap on the App Store icon to be taken to the iOS App Store.
   a. Search for the app “AirWatch”
      i. You will see the “AirWatch MDM Agent”
      ii. Tap the “AirWatch MDM Agent”
      iii. You will see the download button on the AirWatch MDM Agent in the middle of the screen. Tap on it to begin the installation
2. After The AirWatch MDM Agent has been installed, your iOS device’s settings page will be displayed.
   a. You will be asked to install a device profile. Please read the profile installation warning, and proceed with the installation.

   b. Once the profile has been installed, you will receive an Profile Verified screen:
3. After the AirWatch Profile has been installed, the AirWatch Application will open.
   a. You will be shown a welcome screen to enter your email address.
      i. Enter your Harvard email and tap continue.
   b. Authenticate your user name and password by entering your Harvard user name and password.
4. Depending on your connection strength, the enrollment phase may take some time.
   a. Once the enrollment has completed, a success screen will show up:

   ![Success Screen](image1.png)

   b. You may tap “continue” to close out of the agent.
   c. You have now installed and enrolled the AirWatch MDM Agent on your iOS device successfully!

5. You may now tap on continue to close out of the agent.
   a. The AirWatch Agent will open and show the agent’s status.
   b. The agent may ask you to share the device’s location.
      i. Tap “Allow”
c. A successfully enrolled agent will look like this: